# The State of Tourism at **Local Government Level**

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### INTRODUCTION

## Global perspectives

- New Zealand
  - Territorial Local Authorities
  - Regional Tourism Organisation
  - Economic Development Agencies
  - Macro-Regional Marketing Alliances
- Australia
  - Regional Tourism Organisation
  - Local tourism organisations
- Great Britain
  - Local DMOs
  - Regional Economic Agencies



### **BACKGROUND**

## 257 Municipalities

- 8 Metro M's
- 44 District M's
- 205 Local M's

#### Location of tourism

- Within LED unit/department
- Partly within LED unit/department
  - DMO
  - Development agencies



### **QUESTIONS**

- What is the current state of tourism development?
- What is the significance of understanding the tourism benefits?
- What is the capacity of policy makers?
- Does government support tourism development at local level?
- What interventions can be proposed?



### SITUATIONAL ANALYSIS

- Demands of tourists are evolving
- Extent of sustainable tourism planning and development
- Available funding for tourism varies considerably
- Human resource capacity in rural areas is questionable
- Implementation of IDP and/or sector plans
- Bureaucratic nature of processes
- Deteriorating infrastructure in rural areas
- Manner in which tourism information is disseminated



#### SUGGESTIONS

- Determine best practise
- Support from national structures
- Construct ideal tourism delivery mode
- Better capacitate decision-makers
- Improve interaction between local directorates
- Focus on positive and engaging experiences
- Enhance knowledge base of communities



#### **CONCLUSION**

"The hardest thing to open is a closed mind"

Ahmed Kathrada (1929-2017)



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