

Local Government Tourism Conference February 2013

Theewaterskloof Tourism

Map of area







1. Visitor information services



- Create a centralized number and email address to service areas not covered by LTB
- Develop media package to support visitor information services
- Create information boards at strategic points – farm stalls, Casino and garages & along the N2
- Supplied CT Tourism with generic brochures on the area
- Support LTB Visitor Information Services with matching grant



2. Branding and marketing

Welcome to the Cape's Freshest New Destination ...

Welcome to a World of Adventure on Cape Town's doorstep ...

Welcome to a Land which is healthy, green and wholesome ...





Welcome to The Cape Country Meander!

We bring you this important news from the TWK's tourism sector.

The tourism market is crucial to the region's economy

This beautiful Western Cape region comprises eight towns ...



- ... forged into one fantastic new destination, one powerful new tourism brand.
- ... to benefit the tourism industry, tourists, investors and the people of the region.

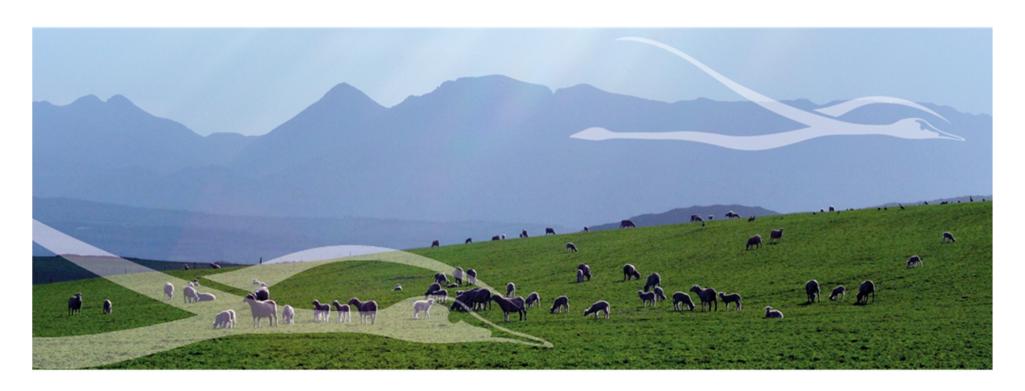


Botriver ... The Historic staging post of centuries past, where winemaking and country life are taken slowly





Caledon ... The Farming Heart of the Cape's rolling hills, and home of the famous Hot Springs





Elgin Valley ... A green paradise ringed by mountains, experience its magic as a visitor or business person!





Genadendal ... South Africa's oldest mission, bursting with history, beautifully preserved ...





Greyton ... A country village paradise for the whole family ... you'll love it!





Riviersonderend ... A land of wide open spaces, beneath a range of majestic mountains.



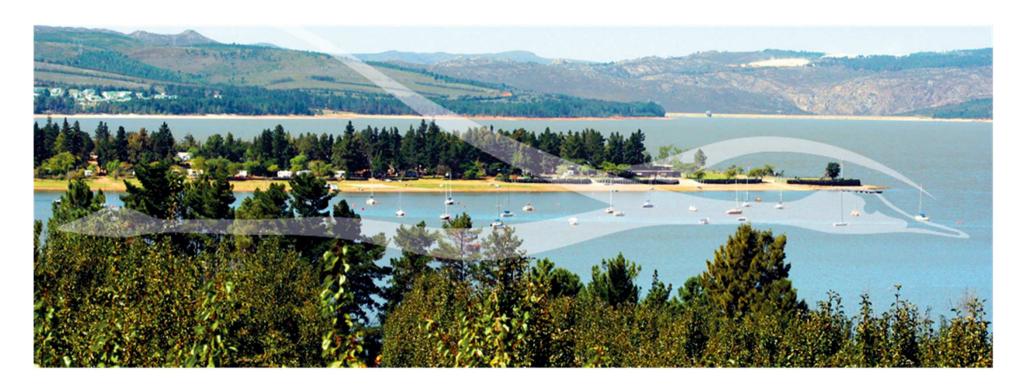


Tesselaarsdal ... The Cape's best-kept secret, where time has stood still, sitting snugly between the mountains behind Hermanus





Villiersdorp ... "The Apple of the Cape", home of fresh fruit and the Theewaterskloof Dam





The brand:

The Cape Country Meander Brand focuses on positioning the region as the best of the Cape Countryside

- A wholesome country experience represented by its earthy people, wine and fruit farms, fresh produce, scenic beauty, etc.
- A meander though eight lovely Towns, offering scenic journeys and breathtaking country experiences
- A huge diversity of natural and cultural experiences and activities
- Close to Cape Town, yet away from the city rush, relaxing and enjoyable
- Affordable and offering excellent value for money
- A broad network of tourism facilities managed on a sustainable basis and supported by enthusiastic communities and operators offering high quality services



The Cape Country Meander offers experiences across four delightful themes

- Food & Wine Taste Sensations
- Adrenalin Adventure!
- A Journey into History & Culture
- Fresh Local Produce





The market:



Focused on:

- Domestic market visitors from Cape Town and surrounds
- Weddings and team building
- International touring visitors
- Sports and leisure enthusiasts

Within these markets targeting:

- "Golden Actives" (50+)
- Young independent couples
- Families with resources



Photos Built up a photo library of over 200 pictures

Map An area wide map that is a complete guide through the Meander

Billboards: N2 and provincial roads billboards

Newsletter: A branded newsletter to be sent out in

email format

Stationary: An array of branded stationery

Media: Organise a fund media trips to the area

Website: Area wide website

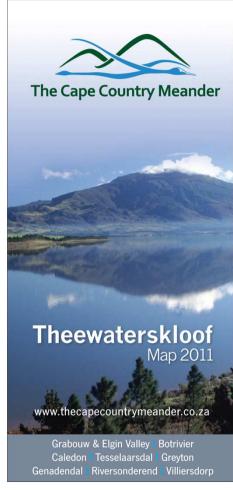
Brochure: TCCM brochure

Mailers:





Fold out map:

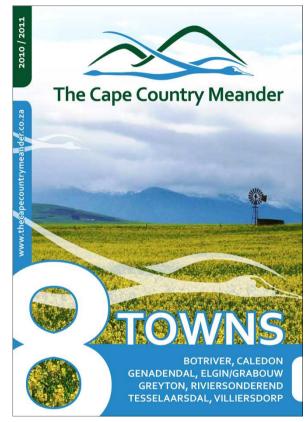




Front Back



Brochure:





Cover Back page



Double page spread



Double page spread



Web:













3. Product development

- Hosting series of annual events placing TWK on every tourism calendar
- Establishing Theewaterskloof as South Africa's premier Mountain biking
 Capital by developing exciting new routes & linking all towns through one
 MTB route (400 km in total)
- Develop a cultural tourism route and product package, drawing on the richness of local communities
- Developing tourism experiences on Eikenhof and Theewaterskloof dams



4. Skills development and training

- Work with DEDAT to provide tourism awareness training (SA Host)
- Work with local community collage to provide training for tour guides and other gaps as identified by the local tourism industry
- Work with Province to provide training in responsible tourism
- Provide information on where to list establishments and how to list
- Finally TCCM worked with businesses to develop an ambassadors training programme targeting petrol attendants, farm stall staff, Casino staff and staff at other similar public interfaces



5. Transformation:



- Did value chain research to identify opportunities for local businesses and SMEs
- Link funding to transformation targets on each committee
- Develop new products that open up opportunities for emerging businesses e.g essential oils, soaps, B&B amanities



6. Enabling environment

- Set up a area wide tourism forum
- Secured funding for TCCM to supplement the existing small municipal budget
- Maintained and managed a database of tourism providers and used this to collect trends data
- Review red tape to fast track
 planning processes for new tourism
 developments (R63mil value of
 approved building plans over 3 years)
- Use municipal support to leverage funding or unlock processes for catalytic projects





The Cape Country Meander responsible for:

- Marketing the region
- •Centralised website and platform for members websites
- •Research and information on tourism data and trends in the area
- •External partnerships with District, Province, National and neighbouring regions
- •Indaba presence

Tourism reps (where no LTO) responsible for:

- Mobilising tourism businesses to set up LTO
- Communication with businesses

TWK Municipality responsible for:

- •Fundina
- Logistics support
- •Forum meetings
 - Facilitating activities

Local Tourism Offices responsible for:

- Visitor information
- •Recruiting members and member services
- Database and communicating with members
- Bookings

TWK Municipality

- responsible for:
 - Funding
- Information
- Incentives to encourage membership

Individual tourism establishments responsible for:

- Services to the public
- Own events and marketing
- •LTO membership fees and sharing information

TWK Municipality responsible for:

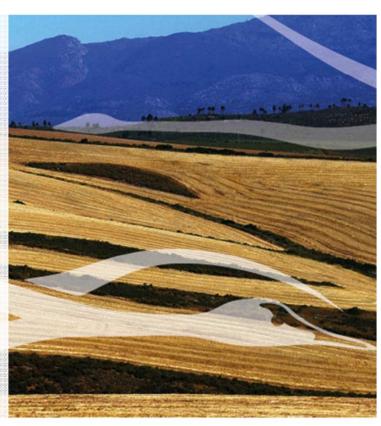
Planning approvals



Our partners are



- The Theewaterskloof Municipality
- Theewaterskloof Tourism's Private Sector
- In association with Cape Town Routes Unlimited
- Department of Environmental Affairs & Toursim



Together, we have injected new life into the region's economy and will catapult tourism development, united under the banner of The Cape Country Meander.



Achieved outcomes

- Increased profile of the entire TWK region, and the eight towns within it (current media exposure valued at R3mil per annum)
- Developed the Brand
- Significantly increased number of tourists visiting the area (7% growth in the sector)
- Increased LTB membership and revenue by 10%
- Jobs created through sector growth: 128





Think green rolling hills ...





The rich cultural history of village life ...





Feel the space of unspoiled natural wonder ...





A vast, secret garden for the whole family





A peaceful country experience ...





Where time slows ...





Just one hour away from Cape Town ...





Welcome to The Cape Country Meander!





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