

SHARING OF BEST PRACTICES WORKSHOP

PROGRAMME

Date: 2 March 2021 • **Time:** 09:00 – 15:00

Moderator: Ms Zipho Sikhakhane



TIME	ACTIVITY	RESPONSIBILITY
09:00 - 09:10	Welcome and opening remarks	Ms Nurunessa Moolla Chief Director: International Relations and Cooperation, Department of Tourism, South Africa
09:10 - 09:30	Introduction of delegations	Country Representatives
09:30 - 09:45	Address	Mr Fish Mahlalela Deputy Minister of Tourism, South Africa
09:45 - 10:05	The Impact of Covid-19: The African context and a perspective on tourism recovery	Ms Elcia Grandcourt UNWTO: Regional Director Department for Africa
10:05 - 10:25	South Africa's Tourism Recovery Strategy	Mr Sisa Ntshona Chief Executive Officer: South African Tourism
10:25 - 10:45	Industry Perspective and the Protocols for Tourism Industry operations during Covid-19 in South Africa	Mr Tshifhiwa Tshivhengwa Chief Executive Officer, Tourism Business Council of South Africa
10:45 - 11:15	Question /Answer Session	Ms Zipho Sikhakhane
11:15 – 11:30	TEA BREAK	All
11:30 - 12:00 (5 minutes per country)	Responses from counterparts on recovery plans post Covid-19	<ul style="list-style-type: none"> ▪ Singapore ▪ Vietnam ▪ India ▪ Uganda
12:00 - 12:30 (5 minutes per country)	Responses from counterparts on recovery plans post Covid-19	<ul style="list-style-type: none"> ▪ Palestine ▪ Malawi ▪ Benin
12:30-13:15	LUNCH BREAK	All
13:15 - 13:45 (5 minutes per country)	Responses from counterparts on recovery plans post Covid-19	<ul style="list-style-type: none"> ▪ Zambia ▪ Angola ▪ Nigeria ▪ Togo
13:45 - 14:15 (5 Minutes per country)	Responses from counterparts on recovery plans post Covid-19	<ul style="list-style-type: none"> ▪ Brazil ▪ Venezuela ▪ Mexico
14:15 - 14:40	Session Wrap up	Facilitated by Ms Zipho Sikhakhane
14:40 - 15:00	Closing remarks	Ms Aneme Malan Deputy Director-General: Tourism Research, Policy and International Relations, South Africa



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