

MINISTRY OF TOURISM REPUBLIC OF SOUTH AFRICA

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NATIONAL COUNCIL OF PROVINCES:

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Assistance to rural/township entities

Ms B T Mathevula (Limpopo: EFF) to ask the Minister of Tourism:

What plans her department has put in place to assist rural and township entities in the tourism industry to be covered by the Tourism Relief Scheme? CW126E

REPLY:

The relief fund is for all Tourism SMMEs irrespective of where they are. In order to ensure that all potential applicants are aware of the relief fund, we used various media platforms including community radio stations in different languages to communicate. We explained the qualifying criteria and how to apply. For those who were unable to upload their supporting documents we provided an email address for them to send their documents. We had dedicated staff that assisted at call center with queries at times taking applicants through the application process. We further requested provincial departments responsible for tourism to assist us with enhancing the message and providing support to the applicants.