PROGRAMME

2017 Tourism Research Seminar

"Advancing tourism growth and development through research"

Date: 17 March 2017

Venue: The Innovation Hub, Pretoria

1 Mark Shuttleworth Street, Innovation Centre

Time: 09:00 – 13:15

Programme Director: Ms Anemé Malan, Deputy Director-General:

International Tourism Management

08:00 - 09:00 Registration

Student research exhibition

09:00 - 09:20 Programme Director's remarks

Outline of the programme for the day

Programme Director

09:20 - 09:25 Message from the Minister of Tourism

Minister Derek Hanekom

09:25 - 09:45 **Theme:** Destination Development

Topic: The potential of creative industry for destination development in South Africa -

film tourism as a case study University of Pretoria

09:45 - 10:05 Theme: Destination Development

Topic: Destination development through understanding tourists' expectations and memorable

tourist experiences at major tourist attractions

University of Pretoria

10:05 - 10:50 Questions and discussion session

Programme Director

10:50 - 11:05 **Tea break**

11:05 - 11:25 Theme: Responsible Tourism

Topic: Interventions and incentives needed to improve the number of enterprises, including state-owned tourism attractions that embrace responsible tourism management practices

University of Venda

11:25 - 11:45 Theme: Transformation

Topic: Tourism value chain and opportunities for transformation in

South Africa

University of Johannesburg

11:45 - 12:05 Theme: Coastal and Marine Tourism

Topic: Development of a framework to assess the economic impact of coastal and marine

tourism in South Africa

Cape Peninsula University of Technology

12:05 - 13:05 Questions and discussion session

Programme Director

13:05 - 13:15 Closure and way-forward

Programme Director

13:15 **Lunch**



